

Javad Ahangari

IT Infrastructure Supervisor

Contact Information

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Summary

A self-starter motivated IT engineer with more than 20 years of experience in implementation, installation, configuration and maintenance of Microsoft servers and services, virtualisation platforms and also desktop support and gained extensive knowledge in the field of Information Technology. I also played key role as a team member in many projects who caused companies to reach their goals by providing innovative plans.

Skill Highlights

Skill	Experience
Operating Systems, Servers and Services	Expert
<ul style="list-style-type: none">▪ Microsoft Windows Server (2000 to 2019) and Desktop (Windows XP to Windows 10)• MS Exchange (2007/ 2010 / 2013 / 2019), SQL (2005 / 2008 / 2012)• Active Directory & Group Policy Objects• DHCP, DNS, DFS, IIS, RRAS, File and Print Services, Terminal Services and other Microsoft Services	
Virtualization Technologies	Familiar
<ul style="list-style-type: none">▪ Hyper-V Server SCVMM▪ VMware ESX, ESXi, vSphere, vCenter	

Employment History

June 2019 – Present

SEP (Saman Electronic Payment) – Tehran, Iran

IT Infrastructure Supervisor

- Providing IT Infrastructure solutions to the company, based on company's strategic plans
- Managing and supervising system engineer and helpdesk teams
- Set KPI's for the teams, evaluating performances and helping them to get better results
- Keeping the teams trained and updated

August 2015 – June 2019

SEP (Saman Electronic Payment) – Tehran, Iran

Senior Systems Engineer responsible to provide following services:

- Planned and upgraded company's AD servers from **Windows Server 2008** to **Windows Server 2012 R2** and then to **Windows Server 2019**
- Planned and upgraded company's Exchange server from **Exchange 2007** to **Exchange 2013** and then to **Exchange 2019**
- Implemented **WSUS** to keep servers and clients fully patched and updated
- Implemented **Skype for Business** servers including Front End, Edge and Reverse Proxy (using Skype for Business on mobile devices).

- Administered and maintained **Active Directory** and **Group Policy Objects**.

October 2014 – April 2015

The Specializt – Sydney, Australia (<http://www.thespecializt.com>)

Systems engineer responsible to provide support services to clients. Some of my responsibilities are listed below:

- Installed, troubleshoot and maintained **VMWare ESXi** host, **vCenter** and **vSphere 5.5**
- Installed, troubleshoot and maintained **Veeam** Backup and Recovery, **Acronis** VMProtect, **Shadow Protect** and **ArcServe** backup and recovery solutions.
- Installed, maintained, administered and troubleshoot **Windows Server 2008 / 2012**, **Active Directory**, **Group Policy Objects** and **Exchange Server 2010 / 2013**.
- Troubleshoot **Windows 7 / 8 / 8.1**, **Office 2010 / 2013** applications.
- Installed, configured and troubleshoot **Symantec**, **Sophos** and **Trend Micro** antivirus and endpoint protection solutions.
- Installed and configured **HP LeftHand SAN** and configured as **VMWare Data store**.
- Installed, configured and administered **WhatsUp Gold** and **NetFlow Analyzer** for client's monitoring.

July 2012 – December 2013

Jacobs Australia – Sydney, Australia (<http://www.jacobs.com.au>)

As an Infrastructure Engineer of a successful information management system and collaboration services consultant company, some of my responsibilities were as following:

- Planned and implemented **Hyper-V Server 2012** (Failover cluster with SAN shared storage).
- Upgraded company's Domain controllers to **Windows Server 2012** and Exchange server to **Exchange 2013** and configured **Database Availability Group (DAG)** for Exchange servers.
- Planned and implemented company's mail server from **Exchange 2007** to **Exchange 2010**.
- Created and managed VM templates and libraries with Microsoft **System Centre Virtual Machine Manager**, VM's migration between Hyper-V hosts, VM snapshots and backups, converted several company's physical servers to virtual servers (**P2V**),
- Upgraded **ISA Server 2006 Enterprise** to **Microsoft Forefront Threat Management Gateway (TMG) 2010**, configured TMG rules, published some internal **SharePoint** websites and services such as **Outlook Web Access (OWA)**, **ActiveSync** and **Outlook Anywhere**.
- Planned and implemented company's new **File Sharing Service** using **Microsoft DFS** and provided access to central shared resource from any office.
- Configured company's **Dell Equallogic SAN**. Configured arrays and volumes, attached volumes through **iSCSI** protocol to Hyper-V servers and clusters as well as DFS.
- Upgraded **Microsoft Communicator** to **Microsoft Lync 2010** as internal instant messaging.
- Implemented, Supported and maintained **SharePoint Server 2010** and **SharePoint Server 2013**.
- Implemented **Microsoft WSUS** for Microsoft update and patch management services.
- Provided Level 2 software and hardware technical support for workstations (**Windows XP, Vista, 7, 8** and **Microsoft Office 2010 and 2013**), Incident troubleshooting, analyzing and root cause analysis.
- Installed **Kaspersky** (Server and Workstation) as company's **antivirus** and **firewall** solution for workstations managed by **Kaspersky Security Centre**.

- Documentation of all servers, services, configurations, incidents and solutions.
- Setup **monitoring** software to monitor servers and services.
- Implemented **Microsoft Data Protection Manager 2010** as company's backup and **Disaster Recovery** solution.

Jan 2011 – July 2012

Unique World – Australia (<http://www.uniqueworld.net>)

Same position and responsibilities as Jacobs Technology mentioned above. On 2 December 2011, Jacobs Engineering Group Inc. (Jacobs) acquired Unique World Company.

Dec 1999 – Oct 2010

Rah Shahr International Group – Iran (<http://www.rahshahr.com>)

As a Senior Systems / Network Engineer of a successful international consultants company, some of my responsibilities were as following:

- Upgraded company's server operating systems to **Windows Server 2008** including both migration and new installation and also client's operating systems to **Windows 7 professional**.
- Implemented company's **Virtual Data Centre** using **VMware ESX Server 4** and **vSphere 4.0**. Converted physical servers to virtual, implemented new virtual servers on virtual Data Centre, enabled **clustering**, **DRS/HA**, **VMotioning** and **Fault Tolerance (FT)** on VMware virtual hosts.
- Implemented **VMware Data Recovery** for backing up and restoring virtual machines.
- Upgraded company's database server to **Microsoft SQL Server 2008**.
- Upgraded company's mail server to **Microsoft Exchange Server 2007**.
- Upgraded Internet sharing services to **Microsoft ISA Server 2006**.
- Implemented and upgraded backup system for backing up SQL, Exchange and Share Point using **Symantec BackupExec 2010**.
- Installed and configured **AVG Antivirus** software for protecting the network.
- Configured company's **Overland SAN Storage** including array and volume configuration and also used SAN volumes for company's file servers.
- Configured **DFS** on company's domain as file sharing services.
- Upgraded company server's operating systems to **Windows Server 2003** and clients to **Windows XP Professional**.
- Designed and configured **Active Directory**, **Organisation Units** and **Group Policies**.
- Upgraded company's mail server to **Microsoft Exchange Server 2003**.
- Configured cache server, firewall and content filtering with **ISA Server 2000**.
- Implemented and configured **Patch Management Server** using **WSUS** and also security analyzer and vulnerability detection using **GFI LanGuard**.
- Configured network **switches** and **routers** on core, distribution and access layers. Also configured and secured company's indoor wireless devices.
- Installed and configured **Symantec BackupExec** (8.5 / 10d) as backup and disaster recovery.
- Hardware setup, upgrade and troubleshoot for HP, DELL, Intel and IBM servers.

Education

1994 – 1999

Certifications

MCSA: Microsoft Certified Solutions Associate – Windows Server 2012

MCSE: Microsoft Certified Solutions Expert – Private Cloud

MCITP: Microsoft Certified IT Professional – Windows Server 2008